

```
admin>ping baidu
baidu.cn [220.181.111.85]
m 220.181.111.85
m 220.181.111.85
m 220.181.111.85
m 220.181.111.85
m 220.181.111.85

Statistics for 220.181.111.85:
Packets: Sent = 4, Received = 4, Drop = 0,
Round trip time (ms): Minimum = 267ms, Maximum = 407ms, Average = 267ms

admin>tracert baidu.cn
Route to baidu.cn: 0 hops, Maximum of 30 hops
 0 10.10.10.1 <1 ms
 1 10.10.10.2 <1 ms
 2 *
 3 *
 4 10.10.10.3 135 ms
 5 *
 6 10.10.10.4 151 ms
 7 10.10.10.5 151 ms
 8 10.10.10.6 366 ms
 9 10.10.10.7 330 ms
10 10.10.10.8 267 ms
11 *
12 *
13 10.10.10.9 407 ms
14 *
```

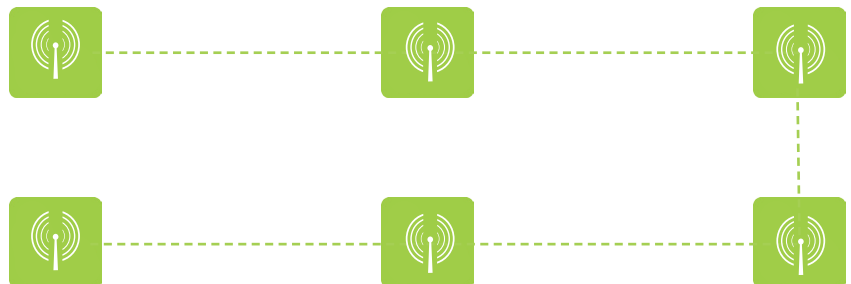


NETPATH

WHAT IS NETPATH?

NetPath displays the performance details of devices inside and outside of your network. It enables you to understand your network's performance and infrastructure beyond your firewall, from source to destination and everything in between.

ITA uses advanced probing to detect the network path from a source server to a destination service. This provides the visibility into critical network paths regardless of location: on- or off-premises, or in a hybrid IT environment. With ITA you can quickly troubleshoot and pinpoint issues across the entire delivery chain.



NETPATH PROVIDES:

- **24/7 Monitoring and History:** Track every hop and view latency historically for up to 30 days, or in real-time.
- **Performance and QoS Monitoring:** NetPath collects performance metrics and details of the network connectivity between the source and destination nodes, enabling you to see into the end-to-end performance that a user is experiencing.
- **Network Visibility:** ITA will help you understand your network with visibility into your entire network path. NetPath delivers information on the one or multiple paths a network packet may take to reach its destination, enabling you to investigate the cloud and identify a problem quickly, even if it's outside your own network i.e. your ISP.
- **Node/Hop Information:** ITA will identify the problem and the organisation to contact to solve it. ITA collects information, including company and contact information of external nodes in a network path enabling our NOC to quickly identify where, when, and why a node may be impacted.

'This communication contains confidential information. All information contained in this document remains the intellectual property of IT Anywhere (Pty) Ltd and may not be used for any purpose or made available to any third party without the express written permission of an authorised IT Anywhere representative.'